**SRS for Service Provider Management System**

An application for Integrated Banking System is to be developed under which our team’s focus is on Service Provider Management System to manage the details of Service Provider (Client) and act as a link between (SP)Client and the Bank. Following are the specification for the same.

**Requirements:**

* Provide an interactive User Interface (UI) to take input of all the required details of the Service Provider (Client) and transfer it to the Database of Service Provider Management System.
* The details required from the Client for KYC to be done by Bank would be as follows:
  + Name of Enterprise
  + GSTIN No
  + PAN Card
  + Bank Account
  + Name of the Bank
  + Address of Enterprise
  + Enterprise Contact Number
* The functionalities displayed to the Client during the phase of registering would be as follows:
  + Send Approval Request to Bank
  + Status of Approval Request from Bank
  + View Personal Details
* Provide a list of approved service providers when requested by account management and remittance management.
* To provide user ID and password to the SP client.
* Unique Service Provider ID once the Client is approved by the Bank.

**In Scope**

1. **Registration and approval of Service Provider**

* Features for Service Provider:
  + Tab to register as a Service Provider will be displayed to the Client.
  + System will assign User ID and Password to the Client to access the Service Provider tab.
  + While registering, provide the menu for KYC where the system will take the details of client.
  + Take the input of Bank Account Details.
  + After filling in all the details, an Approval Request for Service Provider to be authorised by the bank is sent by the System.
  + The Client can check the status of Approval Request- Approved/Disapproved/Pending.
* Features for Bank Representative:
  + The System will show details of all pending requests to the Bank Administrator.
  + Show the details of Service provider to Banking Representative.
  + Approve/Disapprove pending requests of Service Provider and System will provide unique Service Provider ID to the Client.

1. **Service Provider Functionalities(Post Registration):**

* Show Service Provider Details including his unique ID.
* Give details of Service Provider to Account Management and Remittance management system.
* The Delete Account Request would initiate the process of deleting the account of Service Provider with Bank if requested by the Client or the bank Administrator.

**Out scope**

* System doesn’t interact with Payment Gateways.
* Provide access to ‘Service Provider’ tab directly from the navigation bar of the Web Application.

**Assumptions**

* System doesn’t have to verify the User’s Bank Account details
* Service Provider has customers with Bank Accounts in our Bank
* The Service Provider should have a Bank Account with any bank at the time of registration.